



novita

2021

**Annual
Report**



Novita is committed to supporting kids, young people and adults living with disability to achieve their independence, education, career, community participation and life goals. All of our work is aimed at supporting people living with disability to lead fulfilling lives.

We are much more than a provider of high quality disability services and supports. Novita offers a broad range of evidence based and individualised therapy services, as well as independent living and Day Options services, supported by innovative Assistive Technology and equipment through NovitaTech, to support people living with disability, along with their families and carers.

Our services are delivered by highly skilled professionals who are focused on supporting our valued clients and delivering an exceptional customer experience.

Contents

President's Report..... 04

Chief Executive Officer's Report..... 06

About Us..... 08

Highlights of 2021..... 10

Metropolitan Hubs Update..... 12

NovitaTech 13

Regional Hubs..... 14

Novita Ambassadors..... 16

Supporting Novita Families..... 18

Achievement Awards 20

Fundraising and Events..... 24

Directors' Report..... 26

Financial Report..... 30

Financial Summary..... 34

Novita and scosa Donors and Partners..... 38

Thank You..... 42

President’s Report



Rear Admiral the Honourable
Kevin Scarce
AC CSC RAN (Rtd)
President, Novita

In last year's Annual Report, I remarked how the pandemic had refocussed how we deliver our services and supports for people living with disability during the most challenging of times.

I am very pleased to report that during the 2020-21 financial year, with ongoing and positive collaboration between our Board, executive and staff, and the strong support of our clients and families, Novita continued to grow across all pillars of service delivery.

And we have significant plans to ensure that growth continues in the future.

Under the therapy pillar, we increased our service offerings through our expanded workforce of front line staff enabling us to support close to 5,000 clients and their families across our state and in Far West New South Wales.

Maintaining access to safe supports and services remained our priority and I commend our therapists, educators, social workers and disability support workers – backed by our hard-working administrative staff – for their dedication in supporting our clients to achieve their therapy goals during the past 12 months.

Our 'get local' strategy continued to be an important focus as we strive to make our services and supports available to more people living with disability in their local communities.

To this end we opened new and larger therapy hubs in Murray Bridge and Berri to meet demand, and upgraded other sites to enhance the Novita experience through improved facilities and services.

Further, we committed to developing a new, state-of-the-art therapy hub at Christies Beach to service Adelaide's southern suburbs and the Fleurieu Peninsula, and we look forward to that facility coming online in mid-2022.

Under the community living pillar, we are building disability accommodation to support our efforts to provide Supported Independent Living services to more people. Some of that accommodation will be at the Regency Park redevelopment site, maintaining our traditional connection with our former home.

Under community programs, and despite some uncertainty surrounding NDIS pricing and funding models, we have initiated a major project to examine new and innovative ways to deliver our day programs across our Novita and scosa hub network.

Our fourth service pillar, Assistive Technology, is also experiencing significant growth, especially NovitaTech's retail business. A new store, featuring contemporary retail architecture and accessible building design, is scheduled to open in early 2022, providing customers with direct access to NovitaTech's wide range of Assistive Technology devices, wheelchairs, equipment, and other independent living solutions.

“ Novita’s four service pillars of therapy, community living, community programs and Assistive Technology have never been more critical to the sustainability and growth of our organisation, especially as we continue to face the challenges of COVID-19.

I would like to pay a special tribute to our outgoing Patron, His Excellency the Honourable Hieu Van Le AC, whose term as Governor concluded on 31 August 2021. His Excellency's leadership as Patron and his strong advocacy for our organisation, and people living with disability, has been greatly valued by the entire Novita community.

On behalf of our Board, management, staff and clients, I offer my sincere thanks and appreciation to His Excellency and Mrs Lan Le for their esteemed service to the people of South Australia during the past seven-year period.

I thank my fellow Board members for volunteering their time and expertise during the past year. During the period, we also farewelled Gretchen Richards from the Board. I would like to acknowledge and thank Gretchen for her distinguished service to our organisation.

My sincere thanks also to our much-valued staff, led by Chief Executive Officer Greg Ward and his executive team. The Board and I greatly appreciate your combined efforts to ensure the many challenges of the past year were met with enthusiasm and professionalism, while also remaining committed to delivering an exceptional customer experience for our valued Novita and scosa clients and their families.

This year, I acknowledge once more the magnificent support we have received from our passionate Auxiliaries across South Australia who have worked tirelessly to raise funds for the benefit and advancement of our clients. Inevitably, however nothing lasts forever, and our Golden Auxiliary has retired after a lengthy period of remarkable service and I thank all members for their hard work and goodwill.

Many thanks also to our donors, sponsors and corporate partners for the generous support to make a positive difference in the lives of people living with disability.

There is no doubt that following the achievements of the past 12 months our future is bright, and the hard work to maintain our organisation as a leader and innovator in disability service delivery will continue during the 2021-2022 financial year and beyond.

We recently learned of the passing of our great friend and Novita ambassador Russell Ebert OAM. For more than 40 years, Russell supported our organisation and people living with disability with compassion and dedication. Along with his generous personal support for Novita, he encouraged many others to join him, especially through our annual fundraiser, the Mighty River Run. Russell co-founded the event and was a committed participant every year since its inception. Russell's support and fundraising activities have enabled countless Novita clients and their families to achieve their life goals. It was our privilege to know Russell as a hero for people living with disability.

Russell, we'll miss you.

Chief Executive Officer's Report



Greg Ward
Chief Executive Officer
Novita

We continued to make significant steps forward across the organisation, underpinned by healthy growth in client numbers and increases in our allied health staff delivering best-practice and evidence-based services and supports for people living with disability. Our disability support workforce has also grown, bringing our total workforce to around 850.

The financial year started with one of the most significant events in our organisation's history – the move away from Regency Park Centre (RPC), our home of more than 40 years, to new, state-of-the-art facilities including the Central Therapy hub at Hindmarsh and the NovitaTech Assistive Technology Centre at Thebarton.

Importantly, a decision has been made to maintain our link to the Regency Park site through the construction of disability accommodation on four residential blocks as part of the Days Road redevelopment.

Accommodation and independent living continue to be a significant focus for Novita. It is clear there is a shortage of disability accommodation, and we have found it difficult to find suitable housing to meet the increasing demand for this service. Planning is underway to develop disability specific homes on land that we own.

The Murray Bridge community is benefitting from a new, larger Novita therapy hub, established in early 2021.

We have responded to an increasing demand for our services, with this larger facility providing us with more flexibility to provide a wider range of services and supports for people living with disability.

Similarly, a new and larger Novita therapy hub has been established in Berri to respond to increasing demand for our services in the Riverland region. Other regional and metropolitan hubs have undergone important upgrades to ensure we are improving outcomes for our clients and their families through advances in therapies, technologies and modern, accessible building design.

Operationally, we have completed the integration of scosa with the implementation of a new HR and payroll system, replacing older and incompatible systems previously operated by the two organisations. We have also largely completed the digitisation of our operational records.

In preparation for the expansion of our retail operations through NovitaTech, we have undertaken important work on our logistics system to improve efficiency in our supply chain. This includes a new warehouse at Thebarton, with associated system upgrades – fundamental building blocks for our intended retail expansion, including through new shop fronts.

As a long-standing and respected leader in disability services in South Australia, we have also made a conscious effort during the past 12 months to further champion inclusion within the broader community.

“ The 2020-2021 financial year was another period of sustained growth for Novita despite an environment of uncertainty characterised by COVID-19 lockdowns and restrictions. ”

We are now a proud partner with the SANFL of the Wheelchair Football League – the inaugural season of which was won by the Sturt Football Club. This builds on our well established and successful partnership with the Central District Football Club – highlighted in 2021 by the first Novita staff member to play in the annual Centrals charity match for Novita.

Our Wheelienet disability awareness program continues to educate South Australians about the challenges and issues faced by people living with disability, and we have exciting plans for increasing community support in future years.

In addition, Transition to Work – which provides school-leavers living with disability with the skills and experience they need to find and maintain a job – goes from strength to strength, with expansion into new locations to give more young people an opportunity to benefit from this unique offering.

Notwithstanding the uncertainty and turmoil generated by the COVID-19 pandemic, we continued to consolidate the hard work of recent years to report a surplus of \$13,133,887 for the 2020-21 financial year, compared to the 2019-20 surplus of \$5,293,616. This strong financial performance incorporates several significant once-off (non-recurring) receipts, including proceeds from the sale of RPC. We also acknowledge the Australian Government's support to help us meet the challenges of the pandemic during this period.

Our improving financial position gives us great optimism for the year ahead.

My thanks to our President Rear Admiral Kevin Scarce and the Novita Board for their expertise, oversight and leadership, particularly in navigating the uncertainties of the past 12 months. Our executive, managers and staff also played a crucial role in ensuring we were able to provide our valued clients with the supports and services they needed during these unique times.

Sincere thanks also to our auxiliaries, donors, volunteers and sponsors for their ongoing commitment to Novita and the people we support.

Finally, and most importantly, I would like to acknowledge the choice that our clients, their families and carers have in selecting service providers in the NDIS and respect the trust they place in Novita to provide the supports they need.

About Us

Novita is one of South Australia's largest community-based disability service organisations supporting kids, young people and adults living with disability through an expanding network of metropolitan and regional therapy hubs across South Australia and Far West New South Wales.

With more than 80 years of dedicated service to our community, we support more than 5,000 clients, along with their families and carers. Our professional staff includes physiotherapists, occupational therapists, speech pathologists, exercise physiologists, psychologists, neuropsychologists, social workers, developmental educators, orthotists, rehabilitation engineers, disability support workers, and more.

Our services and supports include a broad range of evidence-based individualised and group allied health therapies, diagnostic services, in-home support, early intervention, orthotics, rehabilitation, social work, Day Options and school holiday programs.

We deliver these services from more than 35 therapy hubs, as well as in homes, at school, in the workplace, at kindergarten, in the local community, and via telehealth – wherever our clients need our services and supports.

Novita's Assistive Technology (AT) unit NovitaTech delivers the latest in equipment, technology and innovative customised solutions to support people living with disability to achieve their independence goals. The NovitaTech team also specialises in assessments and advice, equipment rental, repairs and maintenance, supply, testing, and home modifications, and they work closely with clients and families to make sure the most appropriate equipment and AT is provided and installed.

Our footprint continues to grow with the opening in early 2021 of expanded hubs in Murray Bridge and Berri. Novita is committed to growth and expansion across South Australia and beyond to make sure as many people as possible living with disability have access to our wide range of services, supports and programs where they need them most – in their local community.

Our Mission

Enable children, young people and adults living with disability and their families to participate in the community to their full potential.

Our Vision

To be Australia's leading provider of choice for innovative disability and community inclusion solutions.

Our Service Pillars

Novita's four service pillars of Therapy, Accommodation, Community Programs and Assistive Technology provide a continuum of support for people living with disability at all stages of their life.

Our Strategic Goals

- Build community understanding, acceptance and inclusion of people living with disability.
- Ensure the rights, safety and dignity of our clients in all that we do.
- Provide more people with the highest quality family and person-centred products and services they need in a form that they want.
- Be at the forefront of innovation and global best-practice in the products and services we offer that overcome the impact of disability.
- Build a workforce and culture that values teamwork, excellence, efficiency, and effective outcomes, and is a place where people want to work that is the envy of our sector.
- Act as one business with a common purpose and systems, supporting multiple brands under the Novita banner.
- Generate sustainable operating surpluses to enable constant reinvigoration of our capabilities for the benefit of our clients.

Our Values

-  **Integrity**
Be honest and ethical in everything we do.
-  **Commitment**
Be passionate in what we do.
-  **Accountability**
Own our actions.
-  **Respect**
Value every individual.
-  **Excellence**
Make a positive impact.



“Our therapy is offered at our hubs, in your home, at school, at kindergarten, at the local park – wherever you need our services and support.”

2021 Highlights



Transition
to Work –
33
young people
participated

“ Novita and scosa deliver a full range of innovative and evidence-based therapy services to support people of all ages living with disability to live more independently and achieve their life goals. ”

Top Services for Novita Families

- 1. Occupational Therapy
- 2. Speech Pathology
- 3. Physiotherapy
- 4. Support Coordination
- 5. Aquatic Therapy

Research

Ten research projects were supported in collaboration with eight universities around Australia and internationally.

Novita's Research Team led and co-investigated **two** innovative projects aimed at improving clients' therapeutic outcomes and published **two** papers in international peer-reviewed journals that have transformed practice.

Innovita – we have also created a unique Research and Development team comprising people living with disability. It was established to investigate technical solutions for accessibility and inclusion challenges.



5,561

kids, young people and adults
received a Novita service



1,530

regional clients received
a Novita service



3,135

appointments for NovitaTech's
orthotics services



377

clients attended NovitaTech mobility
and seating appointments



937

kids and young people
developed their skills and made new
friends in Novita's therapy groups



2,737

telehealth appointments between
clients and therapists



431

clients attended Novita and
scosa Day Options programs



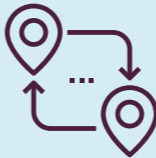
73

clients accessed Novita's
individualised support in their
homes or community



231

new recruits to Novita



15,347 kms

travelled by NovitaTech's orthotics
van through South Australia and
Far West New South Wales

Metropolitan Hubs

Novita is committed to improving outcomes for kids, young people and adults living with disability and their families, by providing innovative and evidence-based therapies delivered from modern, fully accessible facilities throughout metropolitan Adelaide, regional South Australia, and in Broken Hill.

The 2020-2021 financial year opened with one of the most significant events in Novita's history, with the move away from Regency Park to four exciting new sites in metropolitan Adelaide.

The state-of-the-art Central Therapy hub at Hindmarsh, the purpose-built hydrotherapy and gymnasium facility at Welland, NovitaTech's Assistive Technology Centre at Thebarton, and the new Day Options facility at West Croydon, have all significantly enhanced the Novita experience for our clients and their families.

Our commitment to looking for new ways to improve our services and supports extended beyond these new locations, with numerous upgrades to amenities and facilities at other metropolitan Novita and scosa hubs occurring throughout the year.



Improvements included:

- Refurbishment of the outdoor decking area and landscaping at scosa's Mitcham hub.
- Installation of a new kitchen and garden shade sail area at scosa's Plympton hub, together with a total interior repaint.
- Garden upgrades and total interior repainting at scosa's Hackham hub.
- Internal upgrades to scosa's Elizabeth Park hub, including removal of steps in the gym hall, door realignment, and the installation of a handrail on stairs leading to the staff room.
- New furniture for Novita's Elizabeth hub for the benefit of clients, families and staff, together with an interior repaint.
- Upgrades to Novita's Hillcrest Supported Independent Living property, including installation of new sliding security doors leading to the garden, new solid core internal doors and wall supports, and a total interior repaint.
- Installation of external window treatments at scosa's Thebarton hub.
- Significant refurbishment of scosa's Wynn Vale hub, incorporating the realignment of doors and walls, kitchen renovation, interior repainting and installation of a new workbench and secure storage facilities.

Further refurbishments and upgrades at Novita and scosa hubs are planned for the coming year to ensure we continue to provide the best possible facilities for our clients, families and staff.

In addition, a purpose-built therapy hub will be constructed at Christies Beach to service our clients and their families in Adelaide's southern suburbs and the Fleurieu Peninsula. It is anticipated this exciting new state-of-the-art facility will open in mid-2022.

NovitaTech

Novita's Assistive Technology (AT) and equipment business unit NovitaTech significantly expanded during 2020-2021, offering a wider range of AT and equipment services for more people living with disability.

NovitaTech's mobility and seating services have doubled in capacity, with more clinicians and technicians providing advice, customisation and manufacturing of AT equipment to meet the needs of clients. Our on-the-road clinical, assessment and repair service also visited regions of SA not yet directly serviced by a Novita or scosa hub.

The continued seating and mobility service expansion will see dedicated workstations installed in new Novita hubs, as well as monthly seating and mobility clinics held at metropolitan hubs such as Elizabeth and St Marys. These initiatives will deliver NovitaTech's seating and mobility services to more people living with disability in their own homes and communities.

Orthotics is also proving to be a rapidly-growing area, with NovitaTech becoming a leading user of 3D technology for disability services. All orthotics clients now have the option of being digitally scanned, with a 3D scan kept on file, negating the need for the client to be re-cast if their orthotic breaks. Orthotics will also be included as part of the initiative to install dedicated seating and mobility workstations in new Novita hubs.

NovitaTech's home modifications business also expanded to offer clients a minor home modifications service from assessment through to supply, installation and training. NovitaTech can supply grab rails, threshold ramps, adjustable shower sets and permanent ramps to increase independent living.

Home Automation has been rapidly improving, as well as becoming more affordable. NovitaTech's AT Team has supported clients to choose the right technology so that they can control their home environment.

The NovitaTech Test Laboratory continues to provide important testing and quality assurance services for national and international manufacturers and suppliers of disability equipment. A new, fully-equipped workshop has been established within NovitaTech's new Thebarton facility, which has been visited and fully certified by Australia's National Association of Testing Authorities (NATA).

NovitaTech's retail arm has an exciting future, with an innovative new store set to open in early 2022. This industry-leading retail facility at Hindmarsh will provide direct access to AT products, services and solutions for people living with disability, and aged care and health sector clients, enabling them to view and select the appropriate AT and equipment to meet their independence needs.



Regional Hubs

Expanding our services and supports into more regional communities, for the benefit of people living with disability and their families and carers, continues to be a significant focus for Novita.

More than 1,500 people living with disability in regional communities across South Australia and Far West New South Wales registered to receive a service from Novita and scosa during 2020-2021.

All regional communities and our own regional teams dealt with increased separation from metropolitan-based services and supports as a result of COVID restrictions. Our Broken Hill team in particular successfully overcame a number of serious challenges, including virus outbreaks, border closures between SA and NSW, border "bubbles", restrictions and lockdowns, testing the Broken Hill team's ability to continue providing vital support for their clients.

The Novita community is proud of the way the Broken Hill team – and all our valued regional staff – responded with professionalism and good humour to make sure our regional clients and their families continued to receive the services and supports they rely on.



Our focus on providing the best outcomes for regional families and communities includes ensuring we have professional and highly trained staff. Of the more than 230 new staff members joining Novita during the past 12 months, many are now supporting people living with disability through our regional hubs. Our work to employ more therapists, social workers, support workers, educators and administrative staff for all Novita and scosa regional hubs continues.

The increasing diversity of our regional workforce has enabled exciting program developments, such as a Riverland-based Transition to Work (TTW), which is now being delivered from our new Berri hub. Commencing with four young people living with disability, the program is expected to grow during 2022.

TTW gives young people and school-leavers living with disability an opportunity to aspire to employment by building their skills and providing them with work experience so they can achieve their employment goals. Young people undertaking TTW in the Riverland region will get the unique opportunity to gain work experience in their own community.

Individualised support and Supported Independent Living (SIL) services are also increasing in many of our regional areas. Our SIL services and supports in Murray Bridge and Clare, for example, have provided valuable opportunities for clients to live independently in their own communities.

We are always looking to make sure our clients and their families get the best outcomes from their therapy and services, and this extends to ongoing upgrades and refurbishment of Novita and scosa hubs throughout regional South Australia and in Broken Hill.

During 2020-2021, this included work such as removing an old asbestos-lined shed from our Port Pirie facility, along with other work to improve the quality of our hubs.

NovitaTech's orthotics van covered more than 15,000 kilometres across the state as well as Broken Hill during the last financial year, delivering NovitaTech's range of orthotics services and devices to clients.

NovitaTech also provides its home modifications service to people living with disability in regional communities, undertaking major and minor works to install Assistive Technology to improve independence and deliver a safe and flexible environment for people living with disability and their families.

New Murray Bridge and Berri Hubs



People living with disability and their families in the Riverland and Murray Mallee regions of South Australia are benefitting from two new and larger therapy hubs established in Murray Bridge and Berri.

Novita's original Murray Bridge hub was established in 2018, and since then the number of clients and families working with our Murray Bridge team has significantly increased, making the development of a new and larger hub essential to ensuring they continue to receive the services and supports they need.

The new Murray Bridge hub – at 95 Swanport Road – opened in March 2021, and is located in an important health and medical precinct in the town, opposite the Murray Bridge Hospital. The new Novita hub was designed with growth and expansion in mind, particularly our ability to deliver a broader range of services for adult clients.

The new Berri therapy hub has also been established after a significant increase in the number of people living with disability in the Riverland region seeking our services and supports.

The new hub – a refurbished former medical clinic at 5 Gilbert Street – opened in early May 2021. It not only provides better facilities and an enhanced experience for our clients and families, but it also provides a larger and more flexible working space for the Berri therapy team.

Much like the new Murray Bridge hub, our Berri site offers great potential to grow and expand our service offerings for clients, especially therapy groups.

Important features of the new Berri hub include a large group activity room, a fully equipped kitchen area, and a washing machine and dryer. The kitchen and laundry areas can potentially be used to support clients with their life skills and assist them to live more independently.

Both the new Murray Bridge and Berri therapy hubs also boast an Assistive Technology (AT) showroom, giving clients and their families a direct opportunity to examine, try out and select appropriate AT and equipment to meet their independent living needs.

Novita's focus on growth and expansion in regional areas continues, as we strive to make our innovative and evidence-based services and supports available to more people living with disability where they need them most – in their own community.



“

The Novita and scosa family includes some amazing people living with disability who share their stories to support our fundraising activities.

”

Novita Ambassadors



Cameron Bibl

As a football fan, 21-year-old Cameron was the perfect ambassador for Novita's annual charity partnership with the Central District Football Club and the 2021 Novita charity match at X Convenience Oval.

Cameron spoke very well at the pre-match President's Lunch about living with disability and how Novita supports him to achieve his goals, and then tossed the coin at the start of the game between Centrals and Norwood.

He participates in Novita's successful Transition to Work and is keen to follow a career in hospitality and event management. Cameron has also been Novita's ambassador at several auxiliary functions as well as attending a Maximum Potential Networking Club event, where he talked to members about his disability.



Sophie Carman

13-year-old Sophie is an ambassador for Novita's annual floating fundraiser, the Mighty River Run, and has been a regular visitor to the event over many years, taking delight in watching the flotilla sail down the Murray and meeting the boaties.

Sophie lives with cerebral palsy, epilepsy, microcephaly, hearing loss in both ears, visual impairment and swallowing issues as a result of congenital cytomegalovirus. She has been a Novita client since six months of age, and has accessed a range of therapy and equipment support during that time.

She enjoys going to school and loves music and enjoys taking part in a specially designed surfing program for people living with disability, organised by the Moana Surf Lifesaving Club and the SA branch of the Disabled Surfers Association of Australia.



Chloe Pexton

19-year-old Chloe is an ambassador who is well known to the Novita community. After supporting a range of Novita events and campaigns through the years, Chloe is now on board as an ambassador for the Mighty River Run – she loves to get out on the boats, and her dad Tim is a regular crew member!

Chloe lives with cerebral palsy, and always works hard to achieve her therapy and life goals. All of Chloe's hard work with her therapists and family is increasing her endurance and building her independence towards achieving her ultimate aim to walk independently.

Chloe accesses a range of services from Novita including aquatic therapy and gym sessions at the Novita Health facility at Welland.

A number of other inspirational young people acted as Novita Ambassadors at special events and functions during 2020-2021 including Emily Harman, Stefan Noto, Lucy Lawless, Brooke Joppich, Stefania Delgado-Mendoza; Dee Key, Tiffany Constable, Isabella Vincent, Brayden Davidson OAM, Kade Lunn, Ryan Fromm, and Braden Durston.

Supporting Novita Families



Zane Vasilikiotis

The one-on-one and group support provided by Novita can not only support people living with disability and their families to achieve their goals, but it can also have benefits for the Novita team.

20-year-old Zane Vasilikiotis has become a well-known face around Novita. Zane lives with intellectual disability, bilateral coloboma (a condition that affects the eyes), vision and hearing impairment, needs support with his fine and gross motor skills, and is non-verbal.

He's been receiving one-on-one support through Novita, and he and his family are very keen for him to join Transition to Work (TTW), which supports young people to develop the skills they need to find and maintain employment.

Zane is more than just a Novita client. In fact – according to his mum Denise and dad Stavros – Zane considers the two days a week that he spends at Novita as his 'work'.

"He loves the fact that he wears his uniform – his Novita shirt and Novita jacket. He's coming along in leaps and bounds, and when he gets home he is constantly 'talking' about what he did during the day and the people at Novita that he works with," say Denise and Stavros.

Denise and Stavros, who also have a 13-year-old daughter Raphaëlle, say Zane is very social and loves being around others.

"He may not always participate, but he likes to have people around him. Especially loud and extroverted people – he probably needs that, because he's very quiet. We call him an observer rather than a participator. Having people around him helps him to engage," they say.

Zane has been a Novita client since he was 13 years old. Since COVID-19 impacted vacation and after-school care last year, he's been working one-on-one with the TTW team.

"That has given him a routine of opportunities, and that's also how we have become connected with TTW. The TTW team really understands him and they have seen the potential in him. Sometimes when we look at kids living with disability we only see the disability, rather than the opportunity and the ability," say Denise and Stavros.

"Like all families, our goal for Zane is to be as independent as he can be, to be happy, and to find some sort of purpose and value in his life on a day-to-day basis, as well as a long-term basis, and Novita is supporting him to achieve that."

Importantly, Denise and Stavros believe Zane's presence in the Novita office is also having an impact on the staff, especially those working closely with him.

"He has started getting to know everyone in the office and where they sit. As a result the Hindmarsh hub staff members have become more interested in Zane's story, and some of them even want to learn signing so they can communicate better with him. Actually having someone like Zane in the office encourages people to put many of the things they talk about – such as inclusiveness – into practice."

Novita's Service Coordinator, Community Programs – Jessica Zakelj – says the team has been able to create a transitional period for Zane before he formally becomes a TTW participant.

"We've been able to spend one-on-one time with Zane and work with his family to develop a goal-focussed plan that meets his specific support needs," says Jessica.

"Having a skilled disability support worker supporting Zane one-on-one has delivered some great results, including significantly increasing his social and communication skills, helping him to make new friends, boosting his confidence, and increasing his independence.

"That one-on-one support has also helped Zane to experience a range of work placements – such as gardening, fundraising, administration, and our Novita café – which has taught him new work skills and ultimately could help him enter the workforce.

"We have also discovered a number of important things about Zane, which have been very valuable. One of the things identified by his family is that he is really engaged when he is given jobs to do, so he has some set jobs during the two days he spends with us each week. For example, Zane has become an important member of our gardening and maintenance team.

"Our gardening programs, the Novita cafés at Hindmarsh and Thebarton, and even our popular Bingo sessions are allowing us to expand the options available for those young people living with disability."



**Graham Nancarrow
Achievement Award**
Emily Hepburn
(8 years old at time of Award)

This Award is presented in memory of Graham Nancarrow, who was one of Novita's most generous benefactors. It recognises a young Novita client aged between 5 and 10 who has worked to develop a specific new skill, which could be related to sport, recreation, school, or an area of self-care such as tying shoelaces.

Emily is very proud of how far she has progressed. She lives with a rare chromosomal disability which makes it very hard for her to write, causing her to significantly fall behind at school. However, with a program called Clicker Writer on her tablet device, Emily has been able to write a full A4-size story. Her therapy team has been amazed by her positive attitude and persistence, and her pride in being able to write and produce work in the classroom.

Achievement Awards

President's Achievement Award
Christopher Graham
(21 years old at time of Award)



This Award is presented to a Novita or scosa client of any age who lives with physical disability and has made outstanding progress in their rehabilitation.

Christopher makes the most of his eye gaze system to communicate with his family and friends. He lives with cerebral palsy quadriplegia, and the past several years have been tough for him with a number of health scares. However, he always has a smile on his face, and his skills with the eye gaze system have amazed his family and therapists – who are confident that Christopher will continue to make significant gains in his therapy sessions. Christopher is also a participant in the Day Options program at scosa's Willaston hub.

**Minister's Community
Achievement Award**
Tyreece Callaghan
(17 years old at time of Award)



This Award is presented to an outstanding Novita or scosa 'all-rounder' of any age who has demonstrated a commitment to personal independence and taking part in community activities.

Tyreece lives with autism and moved from his home at Sheringa on the Eyre Peninsula to Port Lincoln to attend school. He lives with carers and has made some great new friends at his school. Tyreece also joined a local football club and showed plenty of good form in local junior competitions. Novita's Port Lincoln therapy hub team says Tyreece has been succeeding on many levels.

**Michael Wooley Recreational
and Sporting Achievement Award**
Tyler Whitmore
(11 years old at time of Award)



This Award is presented in memory of Michael Wooley – a former Novita client, Board member and Honorary Life Member - who had a passion for sport. The Award is presented to a Novita or scosa client of any age who has shown determination to achieve in a sporting or recreational capacity.

Tyler lives with an intellectual disability and cerebral palsy, and manual activities can be very challenging for him. However, for the second year in a row Tyler won a junior sport fishing championship. He is also very committed to his therapy interventions, and never misses a therapy session. Tyler's therapists say that he is doing a fantastic job.

“ Congratulations to all the Novita 2020 Award winners, and their families and carers that support them. ”

Achievement Awards

Communication Achievement Award
Ehan Sadeque
(6 years old at time of Award)



This Award is sponsored by Dr Deborah James, a Novita member and former Board member, and is presented to a young Novita client who has overcome considerable personal or environmental barriers to make significant progress in their communication, which has led to greater community participation and the creation of new circles of communication partners.

Ehan has made huge progress with his communication. He lives with autism, and not too long ago was non-verbal and used an Augmentative Alternate Communication (AAC) device to communicate with his family and friends. Today, Ehan can use his verbal speech using full sentences to communicate with the people around him. This has opened up his ability to participate in all activities at school and in his community. Ehan is also building new relationships and making new friends.

Margory Head Achievement Award
Melinda Kleine
(31 years old at time of Award)



This Award is presented in honour of Margory Head, who dedicated more than 40 years of her life to improve the lives of kids living with disability in regional South Australia. It is awarded to a regional Novita or scosa client aged 12 and over who has overcome significant challenges to be able to achieve their personal goals in order to participate fully in their community.

Melinda has always dreamed of being a news reader or weather presenter and creates short movies of herself reading weather forecasts. Melinda lives with autism and intellectual disability and resides in her own unit in Murray Bridge with the support of Novita's Supported Independent Living (SIL) team. She has volunteered in her community as a farm helper with Careship Coorong, a farm which supports people with social care needs. Melinda loves being outdoors at the farm.

Sarah D'Cruz Youth Transition Achievement Award
Lilly Gray
(20 years old at time of Award)



***Presented by Tyndale Christian School**
This Award acknowledges a young Novita person who has completed their education and successfully transitioned to appropriate post-school options, which may include tertiary education, work, volunteering, or a day activity program.*

Lilly is a participant in Novita's Transition to Work (TTW), which supports young people living with disability to enter the workforce. Lilly's dream job is to work with prosthetics, so as part of TTW Lilly has been doing work experience with the NovitaTech orthotics team. Lilly has overcome some significant barriers and has become a highly valued member of the team. With some more training, the orthotics team believes Lilly could become a permanent, paid NovitaTech employee.

Achievement Awards

Wallmans Lawyers Academic Achievement Award
Madison Roderick
(12 years old at time of Award)



The Award recognises the consistent academic excellence of a Novita or scosa client over the age of 10.

Madison is a driven and determined girl who has succeeded at school despite the challenges of her disability. She lives with muscular dystrophy, and her hands fatigue quickly when she writes or uses a keyboard to type. She also needed spinal fusion surgery in 2019 and has often had to manage severe pain. Madison has not only kept up with her school work but she has received top marks on assignments and tests.

Pauline McGregor Early Intervention Award
Blake Fechlie
(3 years old at time of Award)



This Award commemorates the dedication and commitment of Pauline McGregor, a former Novita staff member who made a lasting contribution to the area of early intervention. The Award recognises the outstanding achievement of a Novita client under the age of eight.

Blake lives with a rare condition which causes him to experience temporary paralysis in different parts of his body at any time. When the Novita therapy team first met Blake in 2019, he was unable to walk or talk, which was impacting his ability to play. Today he can walk independently, and he has been able to practise his climbing skills during his physiotherapy sessions. His upper limb function has also improved significantly, and he can now play with his sister. Blake's verbal communication is also constantly improving.

Carol Dibben Encouragement Award
Ruth
(20 years old at time of Award)



This Award is presented in memory of Carol Dibben, a former Novita client and long-term employee, to recognise a senior student who has worked diligently to achieve their personal goals.

Ruth has been making hand-knitted scarves for Novita and scosa supporters and donors, our staff members, and even a scarf in Port Adelaide Power colours for South Australia's Premier Steven Marshall. Ruth is a participant in Novita's Transition to Work, which supports school-leavers living with disability to learn important skills and undertake work experience to help them enter the workforce. Ruth is building her independence and capacity to achieve her employment goals and has gained some valuable work experience with the Novita Bingo team.

Fundraising and Events

Novita Auxiliaries

Novita's auxiliaries and their dedicated members have been at the heart of our organisation's fundraising activities for decades. That great tradition of support continued during 2020-2021, despite the ongoing restriction and lockdown challenges posed by the global COVID-19 pandemic.

Almost \$32,700 was raised through a range of COVID-Safe activities and events including the Whyalla Auxiliary's weekly bingo sessions, the West Lakes Auxiliary's sold-out Autumn Fashion Parade, and an afternoon of music and comedy organised by the Stonyfell and Wattle Park Auxiliary, which was also a sell-out.

Some auxiliaries had to cancel a number of popular fundraising activities because of the impact of the pandemic, however their ability to keep a positive attitude and continue to raise important funds is deeply appreciated.

We did farewell one auxiliary during 2020-2021. After more than 40 years of wonderful support for Novita and our clients, the Golden Auxiliary has closed. We sincerely thank everyone involved with the Auxiliary through the years, particularly founding member Jan Meharry and her late husband Murray for their tireless and committed work to support our organisation.

Bingo

Novita Bingo has become a vital fundraising activity for our organisation. Despite the continuing impacts of COVID-19 on the community, Novita Bingo has managed to grow, with a small revenue increase recorded for the 2020-2021 financial year.

Underpinning that growth was our ability to implement "mini" Bingo sessions once South Australia emerged from lock-down. These COVID-Safe sessions not only enabled Novita to recommence generating fundraising revenue from Bingo, but also gave our much valued Novita Bingo patrons an opportunity to re-engage with us.

Our dedicated Novita Bingo patrons and hard-working staff deserve our sincere thanks for continuing to help us raise important funds for the benefit of our clients and their families.

Mighty River Run

The 14th annual Mighty River Run was staged from 8 to 13 November, with 19 crews and almost 90 people enjoying the 486-kilometre journey from Customs House (near Renmark) to Mannum.

The challenges of the pandemic took their toll on the event, with a number of crews withdrawing and boat numbers down on previous years. However, thanks to the magnificent fundraising efforts of our boats and crews, we increased the funds raised through the event by more than eight percent.

A special mention to our Mighty River Run heroes John Riddell, Jason "Snowy" Carter, and Russell Ebert OAM for their passion for this event and their valuable support for people living with disability through SA's largest and longest-running floating fundraiser.

We also offer our sincere thanks to our 2020 Mighty River Run supporters and sponsors: Club Marine, Peter Kittle Toyota, Pacific Marine, Yamaha Pitmans Marine, Nippy's, Channel 7, Teusner Wines, North East Isuzu, Vili's, LV Automotive, JAS Oceania, Riverland Caravan Park, Waikerie Holiday Park, 801-5RM, and Magic 93.1.

Carols by Candlelight

The 76th annual SeaLink Carols by Candlelight held on Sunday, 13 December was a little different in 2020.

With the usual live event in Elder Park not possible due to the COVID-19 pandemic, SeaLink Carols by Candlelight was adapted to become a virtual Christmas event, screened nationally on 7-Plus and featuring performances by local and national artists including Jimmy Barnes. We thank Channel 7 Adelaide for its continuing commitment to this important community event.

Families were also able to watch the show at "pop-up" venues across Adelaide including the Adelaide Town Hall, the Piccadilly Cinema at North Adelaide, and the Wallis Mainline Drive-In at Gepps Cross.

The SeaLink virtual Carols by Candlelight event proved to be a great success, and an appropriate way to celebrate the 2020 Christmas season after a challenging year.



Community Fundraising

The Carbine Club of SA – named in honour of the champion racehorse Carbine - celebrates sport, fellowship, and raising money for important causes.

Novita has been the chosen charity for the Carbine Club's annual SANFL Grand Final Luncheon since 2004. The 2020 event was attended by 540 people and raised almost \$12,000 to support Novita and people living with disability.

The Police Association of South Australia (PASA) also continues to be a long-term supporter of Novita. For the past 11 years, Novita has been the fundraising beneficiary of the Association's annual Melbourne Cup Luncheon. The 2020 event was well attended as always, with proceeds from the day contributing towards the more than \$200,000 raised since the charity partnership began.

A highlight of the 2020 PASA Melbourne Cup Luncheon was a speech delivered by 20-year-old Novita Ambassador Kade Lunn, who shared his experiences of working towards achieving his goals through Novita's Transition to Work.

The successful partnership between Novita and the Central District Football Club also continued in 2020-2021, with the annual charity match supporting Novita held at the Bulldogs' home ground X Convenience Oval on Saturday 3 May.

Transition to Work participant Cameron Bibl was Novita's match day ambassador, speaking at the pre-match

President's lunch and tossing the coin before the match, while Novita orthotics technician and Bulldogs ruckman Jonathan Marsh became the first Novita staff member to play in the match. Channel 7 continued its strong support of the match with a live telecast.

We thank Bulldogs president David Cavenett and the entire club for the long-standing committed and loyal support for Novita and people living with disability.

Maximum Potential Corporate Networking Club

The Maximum Potential Corporate Networking forums are an opportunity for Novita and scosa's corporate partners to come together at special events to hear from guest speakers, to discuss business issues, and to potentially open up new commercial opportunities.

With the ongoing impacts of COVID-19, we were restricted to three forums during 2020-2021. However, they attracted special guest speakers including SA's Deputy Chief Public Health Officer Dr Emily Kirkpatrick, the founders of Big Shed Brewing, Craig Basford and Jason Harris, and inspirational speaker and former SA Police Officer and counter-terrorism expert, Derrick McManus. Novita clients were also in attendance to share their stories about living with disability. Since the inception of Maximum Potential in 2014, more than \$700,000 has been raised to support people living with disability and their families.

Directors’ Report

The Board of Directors has pleasure in presenting both its annual and financial reports for Novita Children’s Services for the year ending 30 June 2021, along with the report from the company's Auditors.

Corporate Governance

Novita is a company limited by guarantee, registered under the Commonwealth Corporations Act. The Board of Directors is responsible for the corporate governance of Novita and are accountable to the members of the organisation. The Board guides the business and affairs of Novita, and is responsible for setting the strategic direction. The Board approves the annual budget, monitors financial performance, and liaises with Novita's Auditors. The Board establishes and reviews the achievement of corporate goals and ensures the integrity of risk management, legal compliance, and quality assurance systems.

The Board is made up of elected and appointed Directors. Each Director is bound by Novita's Code of Conduct, which outlines the expectations and corporate behaviour of all members of the Board. As at 30 June 2021, the Board comprised nine Directors, including the Chief Executive Officer, who is responsible for the day-to-day management of the organisation

Novita is a membership-based organisation whose members are entitled to vote for the election of Directors at the Annual General Meeting and on matters related to the organisation's Constitution. The liability of members is limited to \$5.00 each.

The Board reports to members, stakeholders and regulatory authorities, and is responsible for the appointment, remuneration and succession planning of senior executives.

Principal Activities and Objectives

Novita's principal activities for the year comprised the development, provision and research of National Disability Insurance Scheme (NDIS) services to people living with disability in South Australia and Far West New South Wales.

Novita's mission is to enable children, young people and adults living with disability and their families to participate in the community to their full potential. Novita's long-term objective is to be Australia's leading provider of choice for innovative and evidence-based disability and community inclusion solutions. Novita's Strategic Plan 2021-2025 can be accessed through Novita's website.

Novita's therapy services feature a full range of allied health and rehabilitation services for people living with disability and their families. These services are provided from therapy hubs located throughout metropolitan Adelaide and regional South Australia, as well as Broken Hill. NovitaTech therapists deliver a range of services including prescription, testing and recommendations regarding specialised equipment such as Assistive Technology, seating and wheelchairs, orthotics, and other disability equipment.

Novita's community services consist of specialised residential care for young people in out-of-home settings, early childhood development programs, and vacation care services for children living with disability. Other community services include support for young adults living with disability to transition from school to work – through Transition to Work – Day Options and recreational services for adults, together with Supported Independent Living services and supports.

Novita's knowledge and innovation services include research projects focussing on disability and equipment, involvement in product development projects, and review of evidence and best practice in a range of therapies, techniques, and Assistive Technology.



Operating and Financial Review

The Directors report that Novita recorded a profit of \$13,133,887 for the year ending 30 June 2021 (compared to a profit of \$5,293,616 for the previous financial year). The result for 2020-2021 can be attributed to, a strong increase in revenue generated by our services and supports, profit from the sale of our former Regency Park property, and the continuing consolidation of our business.

Board Meetings

The Board holds a minimum of six scheduled meetings each year, plus a strategy meeting and any extraordinary meeting that may be necessary to address specific or significant matters that arise. The number of meetings held in 2020-2021 and the attendance of Directors at those meetings are detailed below:

Director	Board meetings
K Scarce	8 of 8
E Balan-Vnuk	8 of 8
S Bolzon	8 of 8
D Caudrey	7 of 8
A Daniels	8 of 8
A Jones	7 of 8
A Morrison	7 of 8
G Richards (<i>resigned March 2021</i>)	4 of 8
V Toovey	8 of 8
G Ward (CEO)	8 of 8

Directors’ Report

Board Committees

The Board has three advisory committees which assist with the oversight and implementation of Novita’s strategic direction. Those advisory committees are the Finance and Audit Committee, the Business Development Committee, and the Governance and Risk Committee. Additional advisory committees are established from time to time, including a Post-COVID Strategy Committee. The agendas for committee meetings are prepared in consultation with the Chairs of the relevant committees. Papers are circulated to committee members in advance. Each committee is free to invite members of management or others to attend meetings which are held on a quarterly basis.

The Board approves the membership and appoints the Chair of each committee. The Terms of Reference for each committee are approved and reviewed periodically by the Board. Minutes of Committee meetings are circulated to all Board Directors with a statement of recommendations for consideration by the full Board at its next meeting.

Finance and Audit Committee

The Finance and Audit Committee monitors and advises the Board on issues relating to the financial performance and sustainability of the organisation. It has responsibility for oversight of Novita’s audit functions, including reliability of financial management and reporting, compliance with laws and regulations, and information technology infrastructure. The Committee ensures the effective management of financial risk across the organisation, including the financial risks of subsidiaries and controlled entities.

Business Development Committee

The Business Development Committee identifies, discusses and promotes innovative business strategies, and makes recommendations to the Board regarding service development opportunities and major capital projects. The Committee provides advice to the Board on the scope of business development within Novita, the risk and resources required for specific business development, and service development initiatives.

President
Rear Admiral
the Hon Kevin Scarce
AC CSC RAN (Rtd)



Director
Dr Eva Balan-Vnuk



Director
Ms Sonia Bolzon



Director
Dr David Caudrey



Director
Mr Andrew Daniels



Governance and Risk Committee

The Governance and Risk Committee monitors and advises the Board on issues relating to corporate governance and risk management. The Committee reviews governance policies, quality assurance initiatives and strategies, and Novita’s strategic and operational risk frameworks. The Committee assesses the Board’s composition, structure, and succession planning. The Committee also reviews the remuneration and other benefits applicable to the position of Chief Executive Officer and senior managers.

Independent Auditor’s Report

The Independent Auditor’s Report is set out on page 36 of this Annual Report, and forms part of the Directors’ Report for the year 1 July 2020 to 30 June 2021.

This report is made in accordance with a resolution of the Directors of Novita Services made on 20 October 2021.

Rear Admiral the Honourable **Kevin Scarce**
AC CSC RAN (Rtd)
President, Novita

Director
Ms Amy Jones



Director
Mr Alan Morrison



Director
Ms Gretchen Richards

Resigned March 2021



Director
Ms Vicki Toovey



Director
Mr Greg Ward



Financial Report

SUMMARY CONSOLIDATED STATEMENT OF FINANCIAL POSITION	30 June 2021 \$	30 June 2020 \$
CURRENT ASSETS		
Cash and Cash Equivalents	21,207,412	9,179,473
Trade and Other Receivables	4,151,674	7,238,396
Inventories	91,753	95,942
Asset held for sale	-	5,426,570
Total Current Assets	25,450,839	21,940,381
NON-CURRENT ASSETS		
Trade and Other Receivables	28,798	23,509
Investments		
Hybrids and Managed Funds	4,033,805	4,397,327
Shares in Listed Companies	22,980,897	10,357,345
Property, Plant and Equipment	6,239,177	5,232,180
Intangible Assets	-	35,527
Right of Use Lease Assets	27,456,625	13,248,843
Total Non-Current Assets	60,739,302	33,294,731
TOTAL ASSETS	86,190,141	55,235,112
CURRENT LIABILITIES		
Trade and Other Payables	3,159,421	3,386,458
Loan from NDIS	-	1,882,106
Revenue Received in Advance	740,193	988,544
Employee Benefits	5,268,177	4,197,528
Lease Liabilities	2,847,725	2,341,468
Total Current Liabilities	12,015,516	12,796,104
NON-CURRENT LIABILITIES		
Employee Benefits	758,927	712,087
Lease Liabilities	25,569,962	10,890,087
Total Non-Current Liabilities	26,328,889	11,602,174
TOTAL LIABILITIES	38,344,405	24,398,278
NET ASSETS	47,845,736	30,836,832
EQUITY		
Contributed Equity	31,350,200	31,350,200
Accumulated Profits/(Losses)	10,943,869	(2,191,292)
Reserves	5,551,667	1,677,924
TOTAL EQUITY	47,845,736	30,836,832

SUMMARY CONSOLIDATED STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME	30 June 2021 \$	30 June 2020 \$
INCOME		
Government Funding	10,666,704	11,737,724
Grant Income	650,590	711,263
Revenue from Sale of Goods	1,841,444	1,002,797
Revenue from Rendering of Services	53,039,709	41,347,695
Revenue from Bequests and Donations	3,979,481	2,078,269
Other Income	1,271,870	1,148,515
Profit on Sale of Regency Park Property	6,573,430	-
Total Income	78,023,228	58,026,263
EXPENSES		
Employee Expenses	50,516,761	42,864,592
Client Expenses	550,052	471,400
Facilities, IT and Maintenance	3,633,745	2,749,685
Depreciation and Amortisation Expense	4,838,161	2,852,016
Cost of Sales	1,512,315	887,690
Motor Vehicle Expenses	484,575	503,989
Other Expenses	3,926,595	2,454,994
Total Expenses	65,462,204	52,784,366
Profit/(Loss) from Operating Activities	12,561,024	5,241,897
Finance Income	1,787,440	369,369
Finance Costs Leases	(1,214,577)	(317,650)
Net Finance Income	572,863	51,719
Profit/(Loss) Before Tax for the Year	13,133,887	5,293,616
Tax Expense	-	-
PROFIT/(LOSS) FOR THE YEAR	13,133,887	5,293,616
OTHER COMPREHENSIVE INCOME		
Items that will not be reclassified subsequently to profit or loss:		
Equity investments in Fair Value through Other Comprehensive Income – Net Change in Fair Value	3,873,743	(1,660,127)
Total Other Comprehensive Income for the Year, Net of Tax	3,873,743	(1,660,127)
TOTAL COMPREHENSIVE INCOME/FOR THE YEAR	17,007,630	3,633,489

Financial Report

SUMMARY CONSOLIDATED STATEMENT OF CHANGES IN EQUITY	Fair Value Reserve	Accumulated Losses	Contributed Equity	Total Equity
	\$	\$	\$	\$
Balance as at 1 July 2019	3,338,051	(7,484,908)	23,521,193	19,374,336
TOTAL COMPREHENSIVE INCOME FOR THE YEAR				
Profit for the Year	-	5,293,616	-	5,293,616
Total Other Comprehensive Income	(1,660,127)	-	-	(1,660,127)
Total Comprehensive Profit for the Year	(1,660,127)	5,293,616	-	3,633,488
TRANSACTIONS WITH OWNERS OF THE COMPANY				
Business combination with Scosa	-	-	7,829,007	7,829,007
Balance at 30 June 2020	1,677,924	(2,191,292)	31,350,200	30,836,832
Balance at 1 July 2020	1,677,924	(2,191,292)	31,350,200	30,836,832
TOTAL COMPREHENSIVE INCOME FOR THE YEAR				
Profit for the Year	-	13,133,887	-	13,133,887
Total Other Comprehensive Income	3,873,743	-	-	3,873,743
Total Comprehensive Profit for the Year	3,873,743	13,133,887	-	17,007,630
Balance at 30 June 2021	5,551,667	10,943,869	31,350,200	47,845,736

SUMMARY CONSOLIDATED STATEMENT OF CASH FLOWS	30 June 2021	30 June 2020
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES		
Cash Receipts in the Course of Operations	68,087,460	49,974,929
JobKeeper Receipts	6,546,000	3,822,000
Cash Payments in the Course of Operations	(59,887,968)	(46,718,245)
Net Cash used in Operating Activities	14,745,492	7,078,684
CASH FLOWS FROM INVESTMENT ACTIVITIES		
Dividends Received	854,686	678,789
Interest Received	83,984	26,233
Payments for Investments	(8,887,111)	(1,286,616)
Proceeds from Sale of Investments	1,349,595	1,085,630
Net Purchase of Property, Plant and Equipment and Intangibles	(2,368,058)	(1,772,536)
Disposal of Regency Park Property	12,194,342	-
Transfer of scosa cash balance arising from the business combination	-	2,608,040
Net Cash from Investing Activities	3,227,437	(1,339,540)
CASH FLOWS FROM FINANCING ACTIVITIES		
Lease Payments (Principal and Interest)	(4,062,884)	(2,235,733)
Proceeds from Borrowings	(1,882,106)	1,882,106
Net Cash used in Financing Activities	(5,944,990)	(353,627)
Net Increase/(Decrease) in Cash and Cash Equivalents	12,027,939	8,064,597
Cash and Cash Equivalents at 1 July	9,179,473	1,114,876
Cash and Cash Equivalents at 30 June	21,207,412	9,179,473

Financial Summary

Notes to the Summary Consolidated Financial Statements for the Year Ended 30 June 2021

Statement of Significant Accounting Policies

Novita Services (the Company) is a company domiciled in Australia. The address of the Company's registered office is 341 Port Road, Hindmarsh, South Australia. The summary consolidated financial statements comprise the Company and its controlled entities, collectively the 'Group' and individually 'Group entities', and are as at and for the year ended 30 June 2021.

The principal activities of the Group are the provision of rehabilitation, therapy, early intervention, community inclusion, Assistive Technology and disability services to people living with disability. The Group is a not-for-profit entity for the purpose of preparing the financial statements.

Basis of Preparation of the Summary Financial Report

The summary financial report is prepared on an historical cost basis except for investments which are measured at fair value.

A full description of the accounting policies adopted by the Group is provided in the Group's full consolidated financial report. These accounting policies have been consistently applied by each entity in the Group and are consistent with those of the previous year.

These summary consolidated financial statements were authorised for issue by the Board of Directors on 20th October 2021.

Summary Consolidated Financial Report 2020-21 for the Year Ended 30 June 2021

Statement by the Board

The summary consolidated financial statements and other specific disclosures are a summary of and have been derived from Novita Children's Services' full consolidated financial report for the financial year. Other information included in the summary consolidated financial report is consistent with the Group's full consolidated financial report.

Novita recorded a profit of \$13.1M. This included \$6.5M in JobKeeper support and \$6.5M profit on the sale of Novita's Regency Park property. The summary consolidated financial report does not, and cannot be expected to, provide as full an understanding of the financial performance and position, financing and investing activities of Novita, as the full consolidated financial report.

A copy of Novita's Annual Financial Report, including the Independent Audit Report, is available to all members, and will be sent to members without charge upon request.

Discussion and analysis of the Consolidated Statement of Comprehensive Income

Total income for the period was \$78.0M an increase of \$20.0M (34%) on the previous year, being primarily due to \$11.7M increase in service revenue, \$6.5M received in JobKeeper support and \$6.5M profit on the sale of the property at Regency Park.

Total expenditure for the period was \$65.4M, an increase of \$12.7M (25%) on the previous year, with \$50.5M (77%) being for employee expenses.

Discussion and analysis of the Consolidated Statement of Changes in Equity

Net assets have improved with an increase of \$17.0M to \$47.8M.



Discussion and analysis of the Consolidated Statement of Financial Position

As at 30 June 2021 Novita holds investments of \$27.0M from which it derives income to help fund its operating costs for the year. \$7.0M of the proceeds from the sale of the Regency Park property was reinvested into Novita's share portfolio. The investment portfolio has benefitted from the stock market recovery during FY2021 resulting in a \$4.7M gain in fair value.

Discussion and analysis of the Consolidated Statement of Cash Flows

The organisation had total cash inflows of \$12.0M from operating, investing and financing activities during the 2020-21 financial year. This was achieved through an increase in revenue, receipt of JobKeeper and the sale of the Regency Park property. Cash holdings at 30 June 2021 were \$21.2M.

Dated at Adelaide this 20th day of October 2021.

Signed in accordance with a resolution of the Board of Directors.

.....
PRESIDENT
Rear Admiral the Honourable
Kevin Scarce
AC CSC RAN (Rtd)

.....
BOARD DIRECTOR
Greg Ward



Independent Auditor's Report

To the members of Novita Services

Report on the Summary Financial Report

Opinion

We report on the **Summary Financial Report** of Novita Services (the Group) as at and for the year ended 30 June 2021. The Summary Financial Report is derived from the audited Financial Report of **Group** (the Audited Financial Report).

In our opinion, the accompanying Summary Financial Report of Novita Services is consistent, in all material respects, with the Audited Financial Report, in accordance with the basis of preparation described in Note 1 to the Summary Financial Report.

The **Summary Financial Report** comprises:

- Summary consolidated statement of financial position as at 30 June 2021.
- Summary consolidated statement of profit or loss and other comprehensive income, Summary consolidated statement changes in equity, and Summary consolidated statement of cash flows for the year then ended; and
- Related notes.

The Group consists of Novita Services (the Company) and the entities it controlled at the year-end or from time to time during the financial year.

Scope of the Summary Financial Report

The Summary Financial Report does not contain all disclosures required by Australian Accounting Standards applied in the preparation of the Audited Financial Report. Reading the Summary Financial Report and this Auditor's Report thereon, therefore, is not a substitute for reading the Audited Financial Report and our auditor's report thereon.

The Audited Financial Report and our auditor's report thereon

We expressed an unmodified audit opinion on the Audited Financial Report in our auditor's report dated 20 October 2021.

Emphasis of matter – basis of preparation and restriction on use

We draw attention to Note 1 to the Summary Financial Report, which describes the basis of preparation.

The Summary Financial Report has been prepared to assist the Directors of Novita Services for the purpose of fulfilling the Directors financial reporting responsibilities under the ACNC Act 2012. As a result, the Summary Financial Report and this Auditor's Report may not be suitable for another purpose. Our opinion is not modified in respect for this matter.

The Auditor's Report is intended solely for the Directors of Novita Services and should not be used by parties other than the Directors of Novita Services. We disclaim any assumption of responsibility for any reliance on this Auditor's Report, or on the Summary Financial Report to which it relates, to any person other than the Directors of Novita Services or for any other purpose than that for which it was prepared.



Other Information

Other Information is financial and non-financial information in Novita Services annual reporting which is provided in addition to the Financial Report and the Auditor's Report. The Directors are responsible for the Other Information.

The Other Information we obtained prior to the date of this Auditor's Report was the Statement by the Board, Discussion and analysis of the Consolidated Statement of Comprehensive Income, Discussion and analysis of the Consolidated Statement of Changes in Equity, Discussion and analysis of the Consolidated Statement of Financial Position and Discussion and analysis of the Consolidated Statement of Cash Flows.

Our opinion on the Summary Financial Report does not cover the Other Information and, accordingly, we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the Summary Financial Report, our responsibility is to read the Other Information. In doing so, we consider whether the Other Information is materially inconsistent with the Summary Financial Report or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

We are required to report if we conclude that there is a material misstatement of this Other Information, and based on the work we have performed on the Other Information that we obtained prior to the date of this Auditor's Report we have nothing to report

Responsibilities of the Directors for the Summary Financial Report

The Directors are responsible for the preparation of the Summary Financial Report in accordance with the basis of preparation described in Note 1 to the Summary Financial Report, including their derivation from the Audited Financial Report of the Group as at and for the year ended 30 June 2021.

Auditor's responsibilities for the audit of the Summary Financial Report

Our responsibility is to express an opinion whether the Summary Financial Report is consistent, in all material respects, with the Audited Financial Report based our procedures, which were conducted in accordance with the Australian Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

KPMG
KPMG

Sheenagh Edwards
Partner

Adelaide

20 October 2021

Novita and scosa Donors and Partners

Novita and scosa sincerely thank all of the individuals and organisations that made a donation or provided their time, skills and knowledge during the 2020-2021 financial year, for the benefit of people living with disability. We also thank everyone who attended fundraising events or supported our fundraising activities.

In particular,
we warmly thank:

Our Donors

Alison Kinsman AM
Andrew Gwinnett
Andrew Randall Foundation
Angela and Gary Stiliano
Anne Skipper AM
Bert and Ella Miers Trust
Bronwen Jones
Craig and Sandy Robinson
Estate of Ada Lettica Hincks
Estate of Alexander Flint
Estate of Alexander Lafrowda White
Estate of Audrey E Ward
Estate of Bernice M Wood
Estate of David Gunn
Estate of Dorothy N V Moyle
Estate of Elvira Mary McDonald
Estate of Ethel Mary Levy
Estate of Florence Maud Colmer
Estate of George Leslie Levy
Estate of Gladys Alice Powell
Estate of Heinrich Theodore Noske
Estate of Henry Spencer Sewell
Estate of Ioulia Stamatina Dillon
Estate of Ivy Geraldine Darby
Estate of James Edwards Allen
Estate of John Stuart Colville
Estate of Lawrence M Hunter
Estate of Lorna Naughton
Estate of Marjorie Jean Bowden
Estate of Mary Kathleen Napier Milne
Estate of Oliver and Stella Raymond
Estate of Phyllis Elaine Hayles
Estate of Robert Stanley Peter McDonough
Estate of Shirley Gertrude Lane
Estate of Sydney Eric Ferris
Frank Papalia
Heather Thomas
Huguette Rignanese

I Augstkalns
Ian Wall AM and Pamela Wall OAM
Jean Fordham
John Bradman
John and Cherilyn Maley
John Dibben OAM
and Margaret Dibben
Judith Dean
Judy Hargrave
Lesley Ward
M Cooper Nominees
Margaret Nelson
Margaret Swan
Michael Gaczol
Michael and Tracy Page
Paul Bennett
Peter and Carolyn Norrie
Peter and Roz Griffiths
PJ Mahoney
Ray Mules OAM and Margaret Mules
Rob Sanders
Swan Foundation

Our Auxiliaries

Achieving for Children Auxiliary
Brown's Well and Mallee Auxiliary
Burnside Auxiliary
Golden Auxiliary (closed June 2021)
Hahndorf Auxiliary
Port Lincoln Auxiliary
Port Neill/Cleve Auxiliary
Stonyfell/Wattle Park Auxiliary
Tumby Bay Auxiliary
West Beach Auxiliary
West Lakes Auxiliary
Whyalla Auxiliary

Our Corporate Partners



Our Community Partners



Maximum Potential Corporate Networking Club



Thank You

Our Patron and volunteers

A special thank you to our Patron and the many volunteers who have provided our community and organisation with their time and support.

Patron

His Excellency the Honourable Hieu Van Le AC,
Governor of South Australia

Memberships

Ability First Australia
Cerebral Palsy Australia
Healthy Development Adelaide
Smart Industry Alliance
The Ability Round Table

Auditor

KPMG
151 Pirie Street
Adelaide SA 5000

Banker

Commonwealth Bank of Australia
100 King William Street
Adelaide SA 5000

Investment Advisor

Ord Minnett Adelaide
100 Pirie Street
Adelaide SA 5000

Solicitor

Wallmans Lawyers
400 King William Street
Adelaide SA 5000



“

Novita supports thousands of kids, young people and adults living with disability to achieve their goals, whatever they may be.

Our highly skilled team works together with a multi-disciplinary focus to ensure we are meeting the holistic needs of our clients and their families, providing support from birth, through childhood, the teen years and in adulthood – every step of the way.

”

Contact us

341 Port Road
Hindmarsh SA 5007
PO Box 2438
Regency Park SA 5942

T 1300 NOVITA (1300 668 482)

F 08 8243 8361

enquiries@novita.org.au
novita.org.au

