



2017/18 Annual Report

Featuring original artwork created by ECH clients and staff.



ECH is highly committed to being inclusive of clients and staff with differing backgrounds. ECH is constantly tailoring its services to reach diverse social groups, such as culturally and linguistically diverse (CALD), lesbian, gay, bisexual, transgender and intersex (LGBTI), and Aboriginal and Torres Strait Islander communities. South Australia's first and only Rainbow Tick accredited provider.



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- 7 January
- 9 February
- 11 March
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ECH stands for Enabling Confidence at Home.

At the very heart of ECH is the belief that older people have the right to self-determine where and how they live. It is enshrined in Our Purpose and Our Promises.

Our Purpose

Is to promote self-determination and enable people to have the best life possible as they age. ECH believes people need to be active, engaged and have confidence in themselves and their environment.

Our Promises

You can count on ECH:

- to be reliable
- to care about you
- to treat you as an individual
- to be easy to deal with, and
- to always look for new ways to help you.

ask ech
1300 275 324
ech.asn.au



January 2019						
M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

1 / NEW YEAR'S DAY
26 / AUSTRALIA DAY

February 2019						
M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28			



March 2019						
M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

11 / ADELAIDE CUP

April 2019						
M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

19 / GOOD FRIDAY
20 / EASTER SATURDAY
21 / EASTER SUNDAY
22 / EASTER MONDAY
25 / ANZAC DAY

May 2019						
M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

June 2019						
M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

10 / QUEEN'S BIRTHDAY

July 2019						
M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

August 2019						
M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	



September 2019						
M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

October 2019						
M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

7 / LABOUR DAY

November 2019						
M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	



December 2019						
M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

24 / CHRISTMAS EVE
25 / CHRISTMAS DAY
26 / PROCLAMATION DAY
31 / NEW YEAR'S EVE

Key Contacts

EMERGENCY

Police, Fire and Ambulance	000
Police Assistance	131 444
SES Emergency	132 500

ECH CORPORATE OFFICE 1300 275 324

174 Greenhill Road, Parkside 5063

ECH SERVICES

Retirement Living and Property Services	8159 4700
Home Maintenance Services	8159 4710
At-Home Services	1300 275 324

DAY PROGRAMS

1300 275 324

Henley Beach 11 Laidlaw Street, Henley Beach 5022
Happy Valley Cnr Jade Crescent and Hay Street, Happy Valley 5159
Smithfield 1a Warooka Drive, Smithfield 5114
Victor Harbor Shop 2, 1-7 Torrens Street, Victor Harbor 5211

Walkerville
160 Walkerville Terrace, Walkerville 5081

OVERNIGHT RESPITE 1300 275 324

Henley Beach
11 Laidlaw Street, Henley Beach 5022

WELLNESS PROGRAMS

1300 275 324

Greenacres 1/19-21 Fosters Road, Greenacres 5086
Henley Beach 168a Cudmore Terrace, Henley Beach 5022
Morphett Vale 126 Pimpala Road, Morphett Vale 5162
Victor Harbor 33 Cornhill Road, Victor Harbor 5211

PERSONAL





Felt Flower (close up) – Washed Merino Wool on Silk
Artist: Group Collaboration, ECH Happy Valley

Chair and Chief Executive's Report

The past 12 months have seen a continued focus on growth, transformation and ensuring that older people remain at the heart of all we do.

Behind the scenes, ECH has continued to improve and modernise processes and technology to ensure we remain competitive, and able to provide exceptional customer service via integrated systems and enhanced communication.

The opening of our new Client Contact Centre at Clarence Gardens showcases a modern working environment and houses a mix of phone-based Client Service staff together with Rostering and Relationship Management staff to enable greater collaboration and response to customer queries as they occur.

Through our acquisition of Garden Cottages, we were delighted to welcome new residents from two villages in Beaumont and one village at St Georges to our ECH Retirement Village community.

The creation of new, value-for-money services played a significant role in 2017/18; seeing ECH launch Essential Care™ and Flexible Fitness™ while undertaking continued scoping of new services attuned to the changing needs of people as they age through university and consumer research.

Building on our commitment to embracing and celebrating diversity; ECH launched the unique LGBTI Connect service to provide safe and inclusive access to information and aged care services to older members of the LGBTI Community. A number of workshops with Vietnamese and Aboriginal and Torres Strait Islander Communities opened up rich conversations and insights into needs for these communities as they age.

The benevolence of ECH has come to the fore this year. As the sector continues to adapt to the legislated requirements of Consumer Directed Care and the Government grapples to provide adequate

funding for the growing and unmet demand of ageing Australians, ECH subsidised \$2M to provide additional services to those in need.

Central to this benevolence is providing affordable rental accommodation; which saw the financial year end with 30.5% of the ECH property portfolio now offered under this funding option.

As we reflect on the achievements of the past year, it highlights the incredible efforts of our dedicated staff who share our passion in challenging deep-seeded stereotypes of ageing; and strive to support our clients to 'Stay who you are, where you are'.

David Panter
Chief Executive

Sue Vardon
Chair



Shell Seekers at Largs - Watercolour
Artist: Jim Raggatt, Client, ECH Greenacres

JANUARY 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
31 New Year's Eve	01 New Year's Day	02	03	04	05	06
07	08	09	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26 Australia Day	27
28	29	30	31	01	02	03



Field of Remembrance - Mixed Media
Artist: Helen Blake, Client, ECH Victor Harbor

FEBRUARY 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
28	29	30	31	01	02	03
04	05 Chinese New Year	06	07	08	09	10
11	12	13	14 Valentine's Day	15	16	17
18	19	20	21	22	23	24
25	26	27	28	01	02	03



Fluid Painting - Acrylic
Artist: Trudi Luedi, Client, ECH Victor Harbor

MARCH 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
25	26	27	28	01	02	03
04	05	06	07	08	09	10
11 Adelaide Cup	12	13	14	15	16	17 St Patrick's Day
18	19	20	21 Harmony Day	22	23	24
25	26	27	28	29	30	31 Neighbour Day



Elephant - Acrylic Button Art
Artist: Group Collaboration, ECH Happy Valley

APRIL 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
01	02	03	04	05	06	07
08	09	10	11	12	13	14
15	16	17	18	19	20	21
				Good Friday	Easter Saturday	Easter Sunday
22	23	24	25	26	27	28
Easter Monday			Anzac Day			
29	30	01	02	03	04	05



Flame Tree - Acrylic
Artist: Hayley Hastwell, Staff Member, ECH Kidman Park

MAY 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
29	30	01	02	03	04	05
06	07	08	09	10	11	12 Mother's Day
13	14	15	16	17	18	19
20	21	22	23	24	25	26 National Sorry Day
27	28	29	30	31	01	02



Landscape Blues Yellows Oranges - Acrylic
Artist: Keith Manual, Client, ECH Happy Valley

JUNE 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
27	28	29	30	31	01	02
03	04	05	06	07	08	09
10 Queen's Birthday Volunteers Day	11	12	13	14	15 World Elder Abuse Awareness Day	16
17	18	19	20	21	22	23 International Widows' Day
24	25	26	27	28	29	30



Fluid Painting - Acrylic
Artist: Laura McLeod, Staff Member, ECH Victor Harbor

JULY 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
01	02	03	04	05	06	07
08	09	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	01	02	03	04





Poppies - Acrylic
Artist: Ruth Hill, Client, ECH Victor Harbor

AUGUST 2019

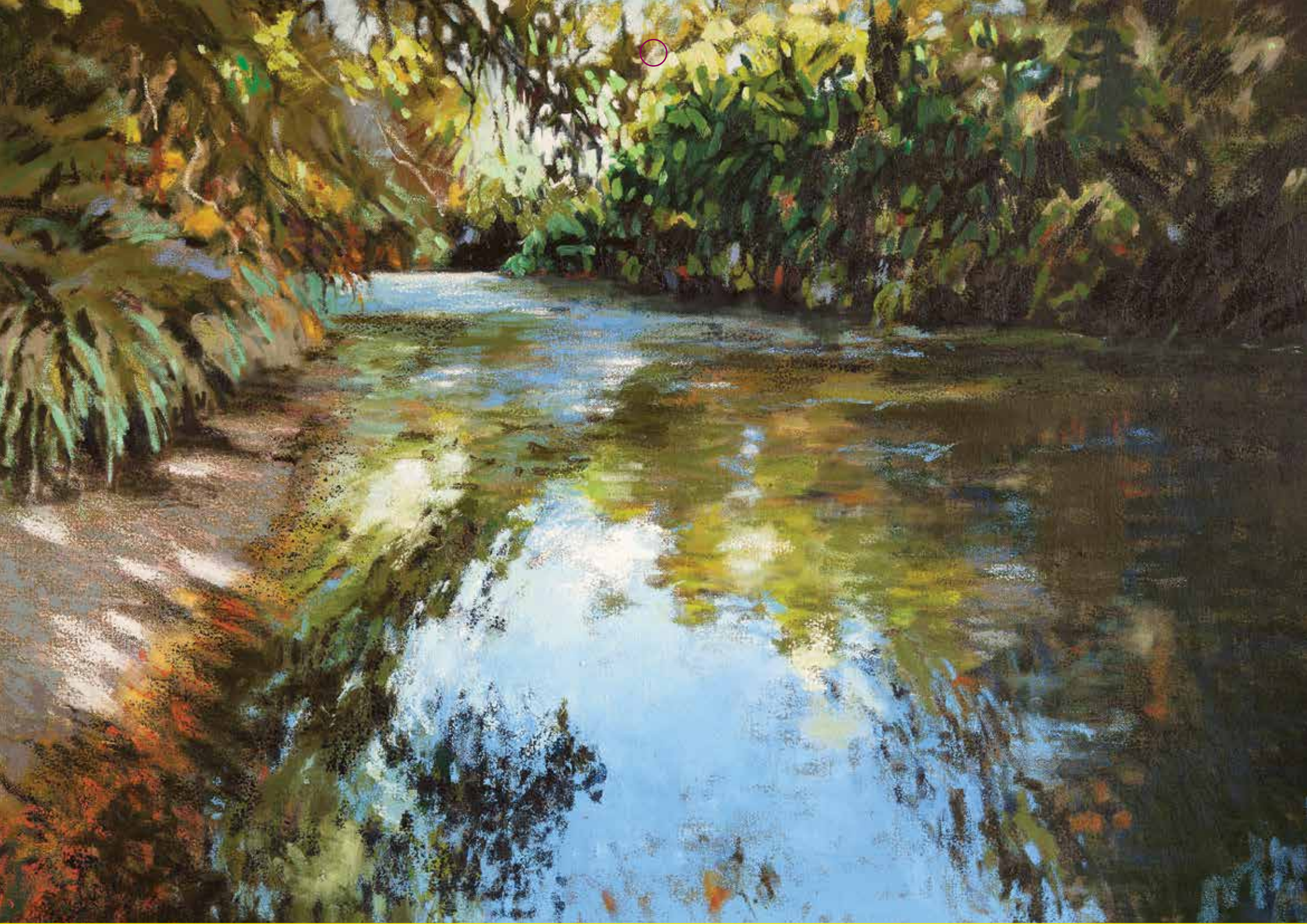
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
29	30	31	01	02	03	04
05	06	07	08	09	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	01



French Café - Watercolour
Artist: Anonymous, Client at ECH

SEPTEMBER 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
26	27	28	29	30	31	01 September is Dementia Awareness Month Father's Day
02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20	21 World Alzheimer's Day	22
23	24	25	26	27	28	29
30	01	02	03	04	05	06



The River – Oil Stick
Artist: Linda Forrester, Client, ECH Victor Harbor

OCTOBER 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
30	01 International Day for Older Persons	02	03	04	05	06 Daylight saving time begins
07 Labour Day	08	09	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	01	02	03





Flowering Gum – Water Coloured Wood Cut
Artist: Margaret L. Rohde, Client, ECH Walkerville

NOVEMBER 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
28	29	30	31	01	02	03
04	05 Melbourne Cup	06	07	08	09	10
11 Remembrance Day	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	01





Polly - Hypoxi Resin
Artist: Sarah Boyce, Staff Member, ECH Kidman Park

DECEMBER 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
26	27	28	29	30	31	01
02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
	Christmas Eve	Christmas Day	Proclamation Day			
30	31	01	02	03	04	05
	New Year's Eve	New Year's Day				

One man's vision forged a community

In 1964, ECH founder Garnet E Rundle set out with a bold vision to create affordable housing for older South Australians and paved the way for generations to come to enjoy the security that comes with a place to call home.

104
Villages



37
Dog and Cat
Friendly



25
Cat Only
Friendly



42
Pet Free

Commenced building
105th Village

Penneys
Hill Estate,
Hackham

1,676
Units



512
Are
Rentals

634
Employees



75
Active
Volunteers



Enabled
253 People



to have a good and
respectful death at home

4 Wellness
Centres



5 Day
Programs



Overnight Respite Centre
Open 365 days 24/7



Supported ECH clients, Hazel Ware (pictured below), Don Phillips and 9,095 more like them to remain living confidently and independently at home.

*Figures may change, correct at time of printing.



"I'm still at home thanks to ECH."

ECH Essential Care™ enables you to select services based on your individual needs so you can remain living confidently and independently in your own home as you age.

You don't have to go it alone. As an ECH Essential Care™ client you will be partnered with a dedicated Relationship Manager who will work with you to identify, plan and achieve your health and lifestyle goals.

ECH offers a range of Essential Care™ packages and support tailored specifically for you. It's just one of many ways you can stay who you are, where you are with ECH.


Essential Care™
1300 275 324
ech.asn.au

17/18 Financial Results

Statement of Profit or Loss and Other Comprehensive Income for the Year Ended 30 June 2018.

	2018 \$'000	2017 \$'000
REVENUE	62,608	55,747
EXPENDITURE		
Employee benefits expense	35,937	30,115
Dietary, medical and housekeeping supplies	1,646	855
Depreciation expense	2,511	1,788
Repairs and maintenance	2,125	2,014
Utilities	3,573	3,401
Other expenses	7,532	6,519
TOTAL	53,324	44,692
SURPLUS FOR THE YEAR	9,284	11,055
Net gain/(loss) on revaluation of investment securities	498	4,320
Net gain/(loss) on revaluation of land and buildings	9,730	-
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	19,512	15,375

LABOUR BY DIVISION	\$'000	REVENUE BY DIVISION	\$'000
Community Services	23,315	Community Services	28,362
Independent Living	4,483	Independent Living	17,936
Corporate Services	8,139	Corporate Services	16,136
TOTAL	35,937	TOTAL	62,434

	\$'000
Bequests	160
Donations	14
TOTAL REVENUE	62,608

Statement of Financial Position for the Year Ended 30 June 2018.

	2018 \$'000	2017 \$'000
CURRENT ASSETS		
Cash assets	7,226	197
Financial assets	24	23,099
Other current assets	11,471	11,026
	18,721	34,322
NON CURRENT ASSETS		
Financial assets	145,673	139,651
Property, plant and equipment	61,915	35,490
Investment property	214,013	197,686
	421,601	372,827
TOTAL ASSETS	440,322	407,149
CURRENT LIABILITIES		
Amounts payable to residents*	79,514	71,916
Payables, provisions and other liabilities	15,234	9,601
	94,748	81,517
NON CURRENT LIABILITIES		
Provisions	893	463
	893	463
TOTAL LIABILITIES	95,641	81,980
NET ASSETS	344,681	325,169
EQUITY		
Retained earnings	340,171	330,887
Reserves	4,510	(5,718)
TOTAL EQUITY	344,681	325,169

*Under the Australian equivalents of International Financial Reporting Standards (AIFRS), resident loans are recorded as a current liability due to the short timeframe in which they are required to be paid. In practice, only a portion of these loans will be paid within one year.

AMOUNTS PAYABLE TO RESIDENTS		
Expected to be paid within one year	4,928	5,669
Expected to be paid after one year	74,586	66,247
	79,514	71,916

Cactus - Lentils, Seeds, Beans, Sand
Artist: Group Collaboration, ECH Happy Valley



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ECH INC.

Report on the Summarised Financial Report

We have audited the accompanying summarised financial report of ECH Inc. ("the association"), which comprises the summarised statement of financial position as at 30 June 2018 and the summarised statement of profit or loss and other comprehensive income which was derived from the financial report of ECH Inc. for the year ended 30 June 2018. We have expressed an unmodified auditor's opinion on that financial report in our independent auditor's report dated 27 September 2018.

The Board of Director's Responsibility for the Summarised Financial Report

The Board of Directors of the association are responsible for the preparation of the summarised financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Australian Charities and Not-for-profits Commission Act 2012 and for such internal control as the Board of Directors determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the summarised financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the summarised financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the summarised financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the summarised financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board of Directors, as well as evaluating the overall presentation of the summarised financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Auditor's Opinion

In our opinion, the accompanying summarised financial report of ECH Inc. is consistent, in all material respects with the financial report from which it was derived. For a better understanding of the scope of our audit, this auditor's report should be read in conjunction with our auditor's report on the financial report of ECH Inc. for the year ended 30 June 2018.



William Buck
ABN: 38 280 203 274

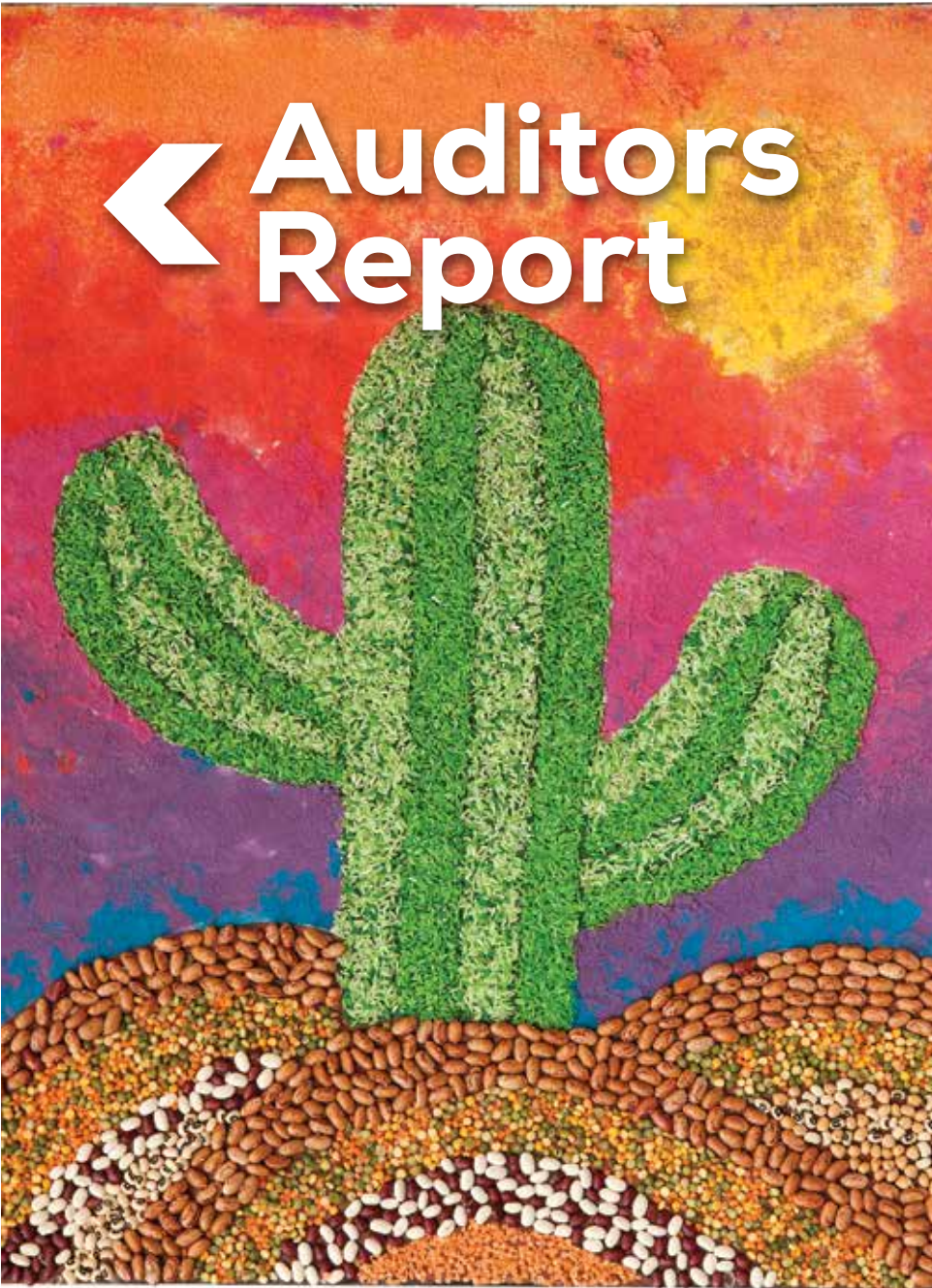


G.W. Martinella
Partner

Dated this 27th day of September, 2018.

William Buck is an associate of BDO, which trading under the name of William Buck is a service Australia and New Zealand and other affiliated offices worldwide. Liability limited by a scheme approved under Professional Standards Legislation and other laws for the purpose of Financial Services Providers.





2019 Board of Directors



SUE VARDON AO
CHAIR (FROM OCT 2016)



ANDREW HEARD
(RETIRED 30 JUNE 2018)



ROSINA HISLOP
DEPUTY CHAIR (FROM NOV 2016)
CHAIR DIGITAL TRANSFORMATION



SUSY DAW
CHAIR AUDIT AND RISK

Appointed August 2016

- B.Social Work, Hon Doc UniSA, JP

Ms Sue Vardon has an extensive background in community services and social care. Sue has previously held executive positions in NSW, ACT and SA including CEO of the Office of Public Sector Reform, Commissioner for Public Employment and Chief Executive of the Department of Correctional Services as well as the role of inaugural CEO responsible for the establishment of Centrelink.

In 1995, Sue was the Telstra Business Woman of the Year for SA and Australia in both the public sector and general categories. Since retiring, Sue has undertaken a number of community roles including Deputy Chair of Connecting Up Inc, Chair of CUSP, Chair of the Ghana Relief Fund, committee member of Australian Sponsorship 4 African Kids and is a life member of The Australian Red Cross.

Appointed July 2010

- B.Bus (Acct), Grad Cert Forensic Studies (Accounting)
- Fellow Chartered Accountant (FCA)
- Member of the Australian Institute of Company Directors (MAICD)

Mr Andrew Heard is a chartered accountant and joint founder of Heard Phillips; a specialist accounting practice focusing on insolvency, restructuring and litigation support services. A professional accountant for more than 20 years, he is also Deputy Chair and Trustee of the Pulteney Foundation.

Appointed March 2016

- BSc (Hons) Ec and Politics
- Fellow of the Australian Institute of Company Directors (FAICD)
- Fellow of the Institute of Chartered Accountant (FCA)

Ms Rosina Hislop is a chartered accountant and former partner of EY with over 20 years' local and international experience in finance, strategy, risk management, corporate governance, business reviews and audits. Her current board positions include Presiding member, Governing Council of the Southern Adelaide Local Health Network, Director of Principals Australia Institute and Chair, Seymour College. In addition, Rosina is a facilitator for the Company Directors Course for the Australian Institute of Company Directors, and chairs the Audit and Risk Committee of the Local Government Association for South Australia.

Appointed October 2011

- Graduate of the Australian Institute of Company Directors (GAICD)
- Fellow of the Governor's Leadership Foundation (FGLF)

Ms Susy Daw is the Chair of Audit and Risk on the ECH Board. She is a risk management consultant, business mentor and Director of MQM Business Consultants. With 21 years' experience in risk and strategic consulting, she has worked in both the public and private sectors. Susy's experience includes health, aged care, tourism, finance and banking, tertiary education, real estate, sport and recreation, transport, the building industry and all levels of Government.

Susy has been a facilitator for the Australian Institute of Company Directors for 13 years, is an independent advisor on the SA Health Risk Management and Audit Committee and is Chair, University of Adelaide Risk Management Committee.



PETER SIEBELS
CHAIR INVESTMENT COMMITTEE



CAMERON BRYSON



STEPHEN CHRISTLEY



LOEWN STEEL



MARC MAKRID

Appointed March 2016

- B Ec Syd Uni (Economics and Accounting)
- Fellow of the Institute of Chartered Accountants (FCA)
- Graduate of the Australian Institute of Company Directors (GAICD)

Mr Peter Siebels is a chartered accountant and former partner at KPMG. He has extensive local and international experience including property and construction, mergers and acquisitions, and is the Director of specialist advisory firm 4D Advisory Pty Ltd. Peter is currently serving as a non Executive Director on a number of boards including Chair of the Electricity Industry Super Scheme, RAA, RAA Insurance, Fox Creek Wines and Adelaide University Council.

Appointed July 2015

- MBA, B.Build Proj Man
- Graduate of the Australian Institute of Company Directors (GAICD)

Mr Cameron Bryson is an owner and Director of Oryx Property. He has experience in providing strategic property development advice, facilitating affordable housing, infrastructure investment, financial modelling, risk analysis and project management. Holding a degree in Building and Project Management and a Masters in Business Administration, Cameron is currently the Board Chair of Wirraway Youth Homestead and Governing Council Chairperson of Goodwood Primary School.

Appointed May 2016

- MB.BS (Hons)
- DPH
- Grad Dip Paeds
- Graduate of Institute of Company Directors (GAICD)

Dr Stephen Christley is a medical graduate and has held a number of senior roles within the Australian Health Sector including as Chief Executive Office in three NSW Area Health Services, and Chief Public Health Officer and interim Mental Health Commissioner in South Australia. He has a strong background in clinical governance and safety and quality.

Appointed March 2018

- Graduate of the Australian Institute of Company Directors (GAICD)

Ms Loewn Steel is Managing Director of Challenging Thinking and has significant expertise in corporate governance, business diversification, strategy, digital transformation and change management.

Loewn is a graduate of the Australian Institute of Company Directors and is currently also a Board Member of Business SA and Adelaide Central Market Authority.

Appointed March 2018

- B.Bus (Marketing)

Mr Marc Makrid has expert knowledge in business strategy, marketing, business development and organisational culture.

Marc holds a degree in Business with a Major in Marketing and is the Managing Director of Marc Makrid & Associates, a leading strategic business advisory consultancy. He is retained by a wide and diverse group of clients in key advisory and coaching roles, across multiple industry sectors nationally.

Marc is currently the Chairman of Campion Education, Neutrog Fertilisers, Lifestyle Bakery, FPAG, Innodex and Wintulichs. Marc is a Director or Board Member of Seeley International, Cold Logic, GreenHat, Tristar Electrical and Guide Dogs (SA/NT).

Executive Team



DAVID PANTER
CHIEF EXECUTIVE

PhD (Developmental Psychology),
BSc (Hons) Ili (Experimental Psychology)

Championing the rights of older people to self-determine where and how they live, and the development of evidenced-based services and technology that are inclusive of the community we serve to enable people to remain living confidently and independently at home including the right to a good and respectful death at home.



HANNAH MURPHY
CHIEF FINANCIAL OFFICER

BComm, CPA, MBA, Dip Mgt

Built upon a solid foundation of financial expertise and compliance is a passion for the wellbeing and development of our people, and our client-centric culture. Drawing upon our rich data drives innovation that is intentional, meaningful and beneficial for clients and their families.



DOROTHY NYCZ
GENERAL MANAGER - ENVIRONMENTS

B Building (Hons), GradDip
Construction Law

Our design, building and property services expertise enables us to provide, manage and maintain an ECH home, village and community that residents can enjoy and call home for life.



DI KELLY
GENERAL MANAGER - EXPERIENCE

GradDip Marketing

Delivering exceptional customer service, and providing engaging and relevant communication that enables clients and their families to make informed decisions and access services to remain living confidently and independently at home for life.



LEAH TROTTA
GENERAL MANAGER - WELLNESS

MEdS, GradDip Ed, BHSc, GAICD

Creating an array of welcoming and inclusive wellness and social opportunities including access to professional allied health services, volunteering and intergenerational interaction is central to the daily contribution of the Wellness team.



SAM LAUBSCH
GENERAL MANAGER - AT HOME

MSc (PHC)

Committed to the achievement of member wellness and independence goals, the At Home team of health and home service professionals operates within a neighborhood approach that enables the sharing of local knowledge that supports access to resources, events and services.



KAE MARTIN
GENERAL MANAGER - BUSINESS DEVELOPMENT

LLB, MHSA, BA Health Sci (Nursing), FACHSM

Passionate and committed to ensuring that any existing or new care and service models can enhance and support services to allow clients to remain in their home environment for as long as they choose.

Note: Bev Cardoso, General Manager - Wellbeing (left July 2018)

Meet Joan Reed, ECH volunteer for over 10 years.

Every week since February 2008, Joan has helped run an art group at the ECH Clarence Gardens Estate retirement village – donating more than 500 hours of her time to help budding artists. Joan has been drawing and painting for the past 70 years and studied at TAFE and the Melbourne Institute of Art.

As an artist herself, Joan saw an opportunity to lend her expertise to help others develop their skills.

“It has been good for me to see people gain more confidence and produce some amazing work. While I am still able, I will continue helping,” Joan says.

**If you would like to volunteer with ECH,
call 1300 275 324 to discover the possibilities.**



**Featuring original artwork
by the ECH community.**

The artwork in this calendar
is a collection of pieces from
ECH residents, clients and staff.



JANUARY

Shell Seekers at Largs
Watercolour
Artist: Jim Raggatt
Client, ECH Greenacres



FEBRUARY

Field of Remembrance
Mixed Media
Artist: Helen Blake
Client, ECH Victor Harbor



MARCH

Fluid Painting
Acrylic
Artist: Trudi Luedi
Client, ECH Victor Harbor



APRIL

Elephant
Acrylic Button Art
Artist: Group Collaboration
ECH Happy Valley



MAY

Flame Tree
Acrylic
Artist: Hayley Hastwell
Staff Member, ECH Kidman Park



JUNE

Landscape Blues Yellows Oranges
Acrylic
Artist: Keith Manual
Former client, ECH Happy Valley



JULY

Fluid Painting
Acrylic
Artist: Laura McLeod
Staff Member, ECH Victor Harbor



AUGUST

Poppies
Acrylic
Artist: Ruth Hill
Client, ECH Victor Harbor



SEPTEMBER

French Café
Watercolour
Artist: Anonymous
Client at ECH



OCTOBER

The River
Oil Stick
Artist: Linda Forrester
Client, ECH Victor Harbor



NOVEMBER

Flowering Gum
Water Coloured Wood Cut
Artist: Margaret L Rohde
Client, ECH Walkerville



DECEMBER

Polly
Hypoxi Resin
Artist: Sarah Boyce
Staff Member, ECH Kidman Park



CHAIR AND CHIEF EXECUTIVE REPORT

Felt Flower (close up)
Washed Merino Wool on Silk
Artist: Group collaboration
ECH Happy Valley



AUDITOR'S REPORT

Cactus
Lentils, Seeds, Beans, Sand
Artist: Group Collaboration
ECH Happy Valley